MAC CHARLES (INDIA) LTD. CIN No. L55101KA1979PLC003620

Regd. Office: 1st Floor, Embassy Point 150 Infantry Road, Bangalore – 560 001

Email: <u>investor.relations@maccharlesindia.com</u> website: <u>www.maccharlesindia.com</u>

11th October, 2023

Phone:080-4903 0000/Extn: 3490

To Listing Department BSE Limited 24th Floor, P J Towers, Dalal Street, Fort **Mumbai-400001**

Dear Sir,

Sub: Submission of Investor Grievance Report – Equity and Debt for the quarter

ended 30th September,2023

Ref: Scrip Code 507836, 973344, 974113, 974123, 974208, 974432,974457,974851

We are hereby filing the report received from RTA for quarter ended 30th September,2023 for compliance purpose.

XBRL filing for the same is being done separately.

Request you to take note of the same.

Thanking you,

Yours faithfully For Mac Charles (India) Limited

Chandana Naidu Khare Company Secretary and Compliance Officer



BSSE FINANCIALS LIMITED

CIN-U67120KA1999PLC025860

Stock Exchange Towers, 51, 1st cross, J.C. Road, Bangalore-560027.

Email: enquiry@bfsl.co.in Website: www.bfsl.co.in Tel: 080-41575234 / 35 (Reception)

C&S:41575538, DP: 41575553 / 4, RTA: 41329661 / 66673353, Systems: 41575209

Ref: BFSL/RTA/MCIL/MIS/19695/2023

Date: 07-10-2023

'HAND DELIVERY'

The Company Secretary,
Mac Charles (India) Limited,
Regd. Office: 1st Floor, Embassy Point,
150, Infantry Road,
BANGALORE - 560001

Dear Sir,

<u>Sub: Details of Investor Grievances received and redressed</u> during the quarter ended 30-09-2023

Nature of Complaint	Opening Balance of Complaints	No. of complaints received during the quarter ended 30-09-2022	No. of Complaint resolved to the satisfaction	No. of Pending Complaints
With regard to share				•
transfer / transmission				
/ Transposition /				
Dividend / Annual				
Reports / demat and				
remat of shares etc.,	0	4	4	0

Thanking you,

Yours faithfully,

For BgSE Financials Ltd

Authorised Signatory



Link Intime India Pvt. Ltd. CIN: U67190MH1999PTC118368 C-101, 247 Park, L.B.S. Marg, Vikhroli (West), Mumbai - 400 083.

Tel.: +91 22 4918 6000 Fax: +91 22 4918 6060

E-mail: mumbai@linkintime.co.in Website: www.linkintime.co.in

Date: 07.10.2023

TO,

UNIT: MAC CHARLES (INDIA) LIMITED

ISIN'S:

INE435D07011	INE435D07037	INE435D07052	INE435D07078
INE435D07029	INE435D07045	INE435D07060	INE435D07086

Sub.:	Statement of Investor Complaints for the period ended as on September 30, 2023 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from 01st July 2023 to 30th September 2023, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully:

For Link Atime India Pyt Ltd.

Ganesh Jadhav

Asst. Vice President - Depository Operations